

Decorative Surfaces Care & Maintenance Guide

Helpful Cleaning Hints

Acidic or abrasive cleaners can damage laminate surfaces; do not use them. Drain cleaners containing lye will permanently damage the surface. If you spill a drain cleaner, wipe it up immediately and rinse several times with water.

Hair, textile and food dyes can cause permanent stains. If dye should happen to spill, wipe it up immediately with dishwashing detergent or an all-purpose cleaner.

Wipe spills away promptly and rinse several times with water.

Rust removers contain harsh chemicals, which will quickly cause permanent damage. If a spill occurs, wipe off all residues immediately, wash thoroughly with soapy water and rinse several times.

Steel wool and other abrasive pads will damage the product surface. Do not use them for cleaning and don't store steel wool pads on your countertop; the metal can rust and leave stains.

Toilet bowl cleaners contain harsh chemicals that can cause permanent damage. If spills occur, wipe up immediately, wash surface with soapy water and rinse several times.

The cleaners listed below can cause damage to the surface of laminate products:

Chemical ingredient	Synonymous Names
Hydrochloric Acid	Muriatic Acid
	Hydrogen Chloride
Sulfuric Acid	Oleic Acid
	Oil of Vitriol
	Oleum
Hydrofluoric Acid	Rust Remover
Phosphoric Acid	Rust Remover
Sodium Hydroxide	Caustic Soda
	Caustic
	Lye
	Soda Lye
Pumice (abrasive)	

Remember, sharp objects can damage the surface of Wilsonart Laminate and other decorative surfaces, marring its beauty and lowering wear and stain resistance. Although high pressure laminates, are somewhat resistant to scratch and marring, the surface can be damaged, even under normal use.

Furniture polishes and waxes should **never** be used, as a build up of silicone and or wax on the surface may result causing eventual discoloration and smear marks, which can be difficult to remove.

For more information on Parbury and it's Products please visit www.parbury.com.au

In Australia phone: 1300 361 313

In New Zealand phone: 0800 657 774



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www.parbury.com.au

Decorative Surfaces



Care & Maintenance



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Wilsonart Decorative Laminate

When WILSONART® laminate covers your benchtop or table, keep in mind that it is not a cutting surface. Remember to use a chopping board when you're slicing meat or preparing vegetables.



Everyday Cleaning

The melamine resins used in the manufacture of WILSONART® decorative laminate are highly resistant to staining from normal household agents. Everyday cleaning needs no more than a quick wipe over with a damp sponge or for tougher marks use a mild dishwashing detergent or an all purpose cleaner such as Extra Strength Windex™. It is best, however, to clean up spills as quickly as possible.

Always rinse properly with clean water as over use of chemical cleaners or failure to rinse remaining residue will eventually cause an unsightly build-up on the surface of your benchtop.



Removal of Stubborn Stains

Prolonged exposure of the laminate surface to bleach will cause discoloration. Always rinse laminate surfaces after cleaning! Failure to rinse after cleaning can cause damage; even if a small amount of cleaning solution remains on the surface. A dry residue may be invisible; however, moisture from cups or drinks can reactivate it, and result in permanently etched scars or stains over time.

For problem spots you may need to scrub the stain lightly with a soft brush (e.g. nail brush or an old toothbrush). If the stain persists then use a very mild abrasive such as toothpaste or baking soda. Note that use of such abrasive cleaners is a last resort only as such materials can prematurely wear away the surface if used repeatedly. Difficult stains such as coffee or tea can be removed using a mild household cleaner and baking soda; mixing to achieve a paste consistency. Use a soft nylon bristle brush, scrubbing (approx. 15-20 strokes) the affected area. Do not scrub so as to mar (damage, scratch) the surface finish.



Parbury Doors & Panels

The beauty of Parbury doors is only part of the pleasure they will give you. With proper care, the surface will keep its fresh good looks for many years. No need to paint or varnish.



Everyday Cleaning

In most cases, caring for your Colorform doors is as simple as wiping the surface with a damp cloth. If a stain develops, wipe it away with soap and water, or if you prefer, wipe it clean with Windex™.



Removal of Stubborn Stains

If you have stains that can't be removed using the instructions above then try methylated spirits. Remembering of course, to follow the manufacturer's safety instructions; For problem spots you may need to scrub the stain lightly with a soft brush (eg. nail brush). If the stain persists then use a very mild abrasive such as toothpaste or baking soda. Note that such abrasive cleaners are a last resort; as such materials can prematurely wear away the surface.

Never use these light abrasives on Gloss doors.



Caution

Never use strong alkaline or acidic cleaners such as CLR® (Calcium Lime Rust Remover), Harpic Toilet Duck®, Draino®, Caustic based oven cleaners, sugar soap or bleach.

- Abrasive cleaners and tools such as sand paper, steel wool, or gritty cleaners (e.g. creme cleansers, Ajax Powder®) will scratch the surface, damaging both its beauty and stain resistance.
- Any bleach type product e.g. Domestos® (label will say it contains sodium hypochlorite) should never be used to clean doors as permanent staining/discoloration will occur.
- Never use wax based products such as Mr Sheen as they leave a thin wax film on the door surface.

For Care and Maintenance Details on Ceramilite, Trezzini, Aluminium Doors and installation instructions on Ceramilite Tile Panel please see our website www.parbury.com.au

1. **Warranty** - Subject to the exclusions in clause 5, for the Warranty Period (stated in the Warranty Period Table below) from the date of sale of the Product by Parbury's approved supplier, Parbury warrants that the Products supplied to you will, under normal use, be free from defects arising in the manufacture of the Product.

Decorative Surfaces Warranty Period Table	
Product	Warranty
Wilsonart & Resopal Laminate	12 months
Panelart Board	10 Years
Commodity Board	As Supplied by manufacturer
Edging	As Supplied by manufacturer
Colorform & Hiform Doors	10 Years
Parbury Aluminium Doors	10 Years
Ceramilite Decorative Tiles	10 Years
Trezzini Solid Surface	1 Year

2. **Parbury or approved suppliers only** - This warranty applies only to Products sold by Parbury or any of its approved suppliers. "Parbury" means Parbury Pty Ltd (ABN 83 004 568 138) for Products sold in Australia and Parbury Building Products (NZ) Limited for Products sold in New Zealand.
3. **What Parbury will do** - In the event that a claim is made under clause 3 and it is established to Parbury's satisfaction that there is a manufacturing defect in the Product in breach of the warranty in clause 1, then Parbury will, at its option, either repair the Product at Parbury's premises or on site (as elected by Parbury) or provide replacement Product (in a manner Parbury considers reasonable). However, Parbury will not be responsible for, nor pay the costs of, removing the existing Product, or reinstalling the new Product, or any associated costs.
4. **What the warranty does not cover** - Subject to clause 7, this warranty does not extend to fair wear and tear, delamination or any damage, defects or failures within the Product which (in Parbury's opinion) directly or indirectly arise from or are due to:



(a) Water damage
including damage from steam, excessive moisture;



(b) Heat damage
placing hot pans, pots or similar hot objects directly on the surface of the Product, including damage consisting of cracks in and scorching of the Product;



(c) Heavy weight or impact
placing heavy objects on the Product; applying substantial weight to the Product, including by standing, sitting or lying on the Product; or applying excessive impact to or mishandling the Product, including the impact caused by objects scraped along, thrown or dropped on to the Product's surface;



(d) Acidic food products
exposing the Product to acidic food products such as salt, vinegar, tea, citric fruit juice, pickles, mustard and mayonnaise;



(e) Chemical damage
exposing the Product to acidic or corrosive materials, cosmetics and chemicals such as dyes, solvents, bleach, inks, acetone, denture cleaner and photo developing fluid;



(f) Using inappropriate household cleaning products
such as abrasive cream or powder cleansers, Jif™, furniture polish/wax/powder; bleach, oven cleaner, metholated spirits, drain cleaners, sugar soap and strongly alkaline or acidic cleaners;



(g) Failure to clean as recommended
you must follow recommended cleaning instructions;



(h) Structural or support changes
in or affecting the building or the application where the Product has been installed, causing twisting, warping, bowing, cupping or shrinkage of the Product, including movements caused by hydrostatic pressure resulting in the expansion or contraction of the cabinetry or other structure on which the Product is installed;



(i) Incorrect installation
failure to install correctly, including not following the recommended fabrication and installation instructions and use of the Product with inappropriate cabinetry or other structures; and extending to delamination, swelling and surface bubbling where you or your supplier have applied your own adhesive;



(j) Unauthorised modifications
any modifications or work to the Product by any person other than Parbury approved suppliers;



(k) Inappropriate use
including use of the Product outdoors or in any way which exposes the Product to ultraviolet radiation or consistent environmental forces;



(l) Inadequate maintenance
including failure to follow procedures set out in the manufacturers recommendations; or

(m) Other specified causes
any other causes specified in the Product information as being excluded from this warranty.

In addition, this warranty does not cover;

(n) Colour and gloss variations
any variations with the colour or gloss within the Product including any replacement Product, or any ageing or fading of colour, shine or gloss level over time; or

(o) Imperfections
any visual imperfections or blemishes in the surface and edges of the Product in excess of accepted industry standards, including pimples, dents, creases, cracks, cuts, marks, chips, scratches, and surface irregularities, which are not brought to your supplier's attention at the time you inspect the Product or at any other time before the Product is cut or modified in any way.

Further, Parbury will not be liable for consequential loss or damage whatsoever and however arising out of or in connection with the supply, performance or removal of the Product, including (but not limited to) any indirect or consequential loss (including, without limitation, loss of profit, loss of revenue, loss of contract, loss of goodwill or increased cost of workings), even if due to the negligence of Parbury or any of its approved suppliers, employees or agents.

5. **Validity** - This warranty becomes valid only when Parbury has been paid in full for all Product used.

6. **Statutory warranties** - This warranty certificate and other statements contained in this document or other documents given to you do not exclude, restrict or modify the application of any term implied into this warranty by statute, provided that (to the extent any statutory provision permits Parbury to limit its liability for a breach of an implied condition or warranty), Parbury's liability for such breach is limited to the payment of the cost of replacing the Product or acquiring an equivalent Product or repairing the Product.

7. **Limitations** - Subject to clause 7, the obligations of Parbury under this warranty are limited to those set out and this warranty is expressly instead of all other warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose and not withstanding any course of dealing between the parties or custom and usage in the trade to the contrary.