

DuPont™ Corian® Use & Care Guidelines



HOW TO ENJOY LIVING WITH CORIAN®...

DuPont™
CORIAN®
SOLID SURFACES

If you have just introduced Corian® to your home...

... it is the elegant, hygienic, long-lasting solid surface material used for kitchen tops, bathroom vanities, shower walls, furniture and many other applications.

These guidelines will answer your questions on how to use and care for Corian® wherever you have chosen to install it.

Like all decorative materials, Corian® responds best when handled with care.

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CORIAN® USE & CARE - STAIN REMOVAL GUIDELINES:

COMMON HOUSEHOLD SPILLS:	PROCEDURE:
For everyday cleaning	A-B-C
Vinegar, coffee, tea, lemon juice, vegetable, dyes, ketchup	A-B-C-E-I
Grease, fat and oil residues	A-B-C-D-I
Hard water scale, soap, minerals	A-B-F-I
Lily pollen, saffron, a light scratch, cigarette burns, shoe polish, ink, marker pen	A-B-C-E-I
Mercurochrome, blood, red wine, perfume	A-B-C-D-E-I
Nail varnish spills	A-B-C-G-I
Iron or rust	A-B-C-H-I
Iodine, mildew	A-B-C-E-I

CLEANING METHODS*:

- A.** Remove excess with a soft cloth;
- B.** Rinse surface with warm water and dry with a soft cloth;
- C.** Use a damp cloth and a mild cream abrasive cleanser. (e.g. Jif active, Bar Keepers Friend);
- D.** Use an abrasive plastic scouring pad (e.g. Scotch-Brite® type) and rub over the stain with a detergent or an ammonia based hard-surface cleaner (e.g. Flash, Mr. Muscle, Comet);
- E.** Use an abrasive plastic scouring pad (e.g. Scotch-Brite® type) and rub over the stain with some bleach** (Javel). Rinse several times with warm water and dry with a soft cloth;
- F.** Use an abrasive plastic scouring pad (e.g. Scotch-Brite® type) and rub over the stain with a standard household lime-scale remover or vinegar (Viakal, Lime-lite). Rinse several times with warm water and dry with a soft cloth;
- G.** Use an abrasive plastic scouring pad (e.g. Scotch-Brite® type) and rub over the stain with a non-acetone based remover. Rinse several times with warm water and dry with a soft cloth;
- H.** Use an abrasive plastic scouring pad (e.g. Scotch-Brite® type) and rub over the stain with a metal cleaner or rust remover. Rinse several times with warm water and dry with a soft cloth;
- I.** If the stain persists, contact our Warranty Centre (see details inside);

* Always clean using circular motion

** Bleach can discolour Corian® if not removed completely by rinsing with water afterwards.

GETTING USED TO CORIAN®

On installation, a Corian® worktop will have an overall satin sheen finish. However, as you use it, Corian® eventually acquires a smoother, more silken finish. To ensure that this luster develops evenly, consult our cleaning guidelines included herein. You'll be pleased to see how Corian® maintains its beauty over time.

HOW TO CLEAN CORIAN® KITCHEN TOPS & SINKS

Corian® is not self-cleaning, whatever you have been told!

But it is simple to maintain its initial appearance.



• For everyday cleaning, try the easy way first!

Although liquids cannot penetrate Corian®, it is best to wipe up spills as they occur. Just use a damp cloth and a mild cream abrasive cleanser or a common household degreaser (e.g. Jif, Bar Keepers Friend). Always clean using a circular motion. If a stain needs more attention, refer to our cleaning methods stated herein.

• Once or twice a week, give your sink a beauty treatment.

Remove all the fat and oil residues of normal food preparation from the sink, using a detergent or a hard-surface cleaner. Use a spray with $\frac{3}{4}$ of liquid household bleach and $\frac{1}{4}$ water to spray the sink and leave a few hours or overnight. The exposure time should be limited to 16hrs. In the morning, rinse or clean with a damp cloth. The sink should then be beautifully clean, with very little effort.



• Dealing with resistant stains:

On any problem area, try the easy way first.

– Common household spills, such as vinegar, coffee, tea, lemon juice, dyes, ketchup, red wine or vegetable spills:

First, try the easy methods, then progress with an abrasive plastic scouring pad and a detergent or an ammonia based hard-surface cleaner.

Only with a really persistent stain as lily pollen, or saffron, or with a light scratch, should you need to resort to an abrasive plastic scouring pad and rub over the stain with some bleach.

Rinse several times with warm water and dry with a soft cloth. Always restore the overall luster afterwards, using a damp cloth and a mild cream abrasive cleaner and blend the scrubbed area into the entire surface by rubbing in a circular motion.



If hard water scale has built up around the waste or taps, use an abrasive plastic scouring pad and rub over the stain with a standard household lime-scale remover and follow the manufacturer's instructions. Rinse several times with warm water and dry with a soft cloth. Restore the gloss level as described above.

WHAT TO WATCH OUT FOR...

• Heat:

- Always use a heat protection pad, trivet (with rubber feet) or protective sink mat for hot cookware, or leave cookware to cool on the hob first. Never put hot pans, particularly cast iron, directly on a Corian® top or in a sink. Such heat can damage any surface!
- Pouring boiling liquids directly into sinks without turning on the cold tap may damage your Corian®.
- Always use the correct size pan on the burner and place it centrally. An overhanging pan scorches surrounding surfaces.



• Scratches:

Like all materials Corian® will develop slight abrasion marks in normal daily use:

- Never cut or chop on Corian® - it will score the work surface! Use a chopping board instead.
- Dark, heavily pigmented colours will show scratches, dust and ordinary wear and tear more readily than lighter, textured colours. (for more details, refer to our colour brochure).



• Chemical Spillage:

Accidental spills of strong chemicals (e.g. paint stripper, brush cleaners, metal cleaners, oven cleaners, cleaners containing methylene chloride, acid drain cleaners, acetone-based nail varnish removers etc.) should be flushed promptly with plenty of soapy water to avoid damaging worktops! For nail varnish spills, non-acetone based



remover can be used, and then flushed with water. Undetected or prolonged exposure to chemicals may damage the surface. (Refer to the Corian® spec data sheet via your Corian® supplier for additional details regarding chemical exposures, clean up and general maintenance. In case of exposure outside the specifications listed in our spec data, the 10 year limited product warranty will be void and handled as a case of abuse.)

WHATEVER HAPPENS, DO NOT DESPAIR!



Corian® is inherently “renewable” because it is solid and homogeneous all the way through. Most damage, including severe impact, heat or chemical damage, can usually be repaired on site to restore the original, smooth, hygienic solid surface integrity.

Contact our Corian® Warranty Center, who will be able to refer you to a local Corian® Quality Network Fabricator or Service Center for professional sanding of the Corian® work-surface. DuPont™ Corian® Quality Network Service Centers are approved by DuPont to do expert repair work. They can also handle installation work and offer maintenance contracts to commercial customers to keep a Corian® installation in prime condition.

Most of our Use & Care guidelines, you probably already follow instinctively, but if you have any questions we have not answered, please contact us!

DuPont de Nemours (Belgium) BVBA

Corian® Warranty Centre

Antoon Spinoystraat 6
B-2800 Mechelen, Belgium

... we remain committed to satisfy your Corian® needs.

You can also visit our website:

www.corian.com

DUPONT™ CORIAN® WARRANTY

Du Pont de Nemours International SA, CH-1218 Le Grand Saconnex, Switzerland (hereafter called 'DuPont') warrants hereby, subject to the time limitations described under point 3, the following:

DuPont warrants to you, the owner of the original interior worktop or decorative Corian® solid surface installation, that DuPont will, at its discretion, replace or repair, your installation of DuPont™ Corian® installed and fabricated by a Corian® Quality Network installer/fabricator, if the product fails due to any product defect during the first ten (10) years from the date of completion of installation of Corian®. This warranty does not cover products made by other suppliers.

GENERAL TERMS AND CONDITIONS OF THE TEN (10) YEAR LIMITED WARRANTY

1. This warranty applies exclusively to interior decorative Corian® solid surface installations that are installed and fabricated by Corian® Quality Network Installers/Fabricators and in accordance with the installation procedure in force at the time of installation.

2. This warranty does not cover any damage(s) caused by:

- A.** Improper or inadequate residential or commercial use, care or maintenance
- B.** Any Corian® material modification or misuse, i.e. non-use of cutting boards, hot pads.
- C.** Installation and/or operation outside the materials interior environment specifications, i.e. outdoor use.
- D.** Physical, chemical or mechanical abuse.
- E.** Damage from exposure to excessive heat (e.g. direct heat) due to non-use of hot pads or damage due to heat transmission (e.g. hobs) resulting from non-compliance with the Corian® installation procedures
- F.** Improper installation site preparation or site maintenance.
- G.** Any other improper use of Corian® as stated in the Use & Care guidelines.
- H.** Acts of God.

3. The DuPont™ CORIAN® ten (10) year limited installed warranty coverage is ruled by the following set timing:

- Year 1-3** included after installation, in case of DuPont's responsibility: 100% of material and labour (at cost) will be covered.
- Year 4-6** included after installation, in case of DuPont's responsibility: 75% of material and 50% of labour (at cost) will be covered.
- Year 7-9** included after installation, in case of DuPont's responsibility: 50% of material and 25% of labour (at cost) will be covered.
- Year 10** after installation, in case of DuPont's responsibility: 25% of material and 0% of labour (at cost) will be covered.

4. To receive coverage under the DuPont™ Corian® 10 Year Limited Installed warranty, proof of purchase in the form of an invoice needs to be submitted with the claim (no proof - no coverage).

5. This limited warranty is transferable within the ten (10) year warranty period.

6. Any Corian® solid surface replacement or repair need to be first authorised in writing by DuPont or its duly appointed representative and is only to be executed by a duly authorised Corian® Quality Network Installer/Fabricator or Service Centre.

7. This Limited Warranty applies only for installations done:

- A.** After April 1, 1995 in Europe, the Middle-East and Africa; and
- B.** Installations which have not been moved from their original place of installation; and
- C.** Installations fabricated/installed by a DuPont Authorised Fabricator/Installer or a CORIAN® Service Centre; and
- D.** Installations which are maintained according to the use and care

instructions in the CORIAN® Use & Care leaflet, handed over with the acceptance of this installation and attached to these warranty rules.

A free of charge Corian® Use & Care Instructions/Guidelines leaflet may be obtained from your local Corian® supplier or by writing to DuPont™ Corian® solid surfaces (for address please refer to paragraph 13).

8. If DuPont is unable to repair or replace, as applicable, a defective product which is covered by this CORIAN® warranty, DuPont shall, within a reasonable time after being notified of the defect, refund the purchase price of the CORIAN® material only, as per limitations in point 3, provided the customer hands over the Corian® material to DuPont or its appointed representative.

9. Limitations of warranty:

Neither DuPont nor any of its third party suppliers makes any other warranty of any kind, whether express or implied, with respect to CORIAN® solid surface. DuPont and its third party suppliers specifically disclaim the implied warranties of merchantability and fitness for a particular purpose other than interior or decorative surface use.

10. Except as provided herein, DuPont shall not be liable in either tort or contract for any loss or direct, consequential or incidental damages arising out of the use or inability to use CORIAN® solid surfaces in interior or decorative surface application(s).

11. Some countries preclude the disclaimers and limitations in the warranty terms from limiting the statutory rights of a consumer, so the above limitations or exclusions may not apply to you.

12. Limitations of liability:

Except for the obligations specifically set forth in this warranty statement, in no event shall DuPont™ CORIAN® be liable for any direct, indirect, special, incidental, or consequential damages, whether based on contract, tort, or any other legal theory and whether advised of the possibility of such damages.

13. This ten (10) Year Limited Installed Warranty coverage for CORIAN® is your ultimate assurance of lasting quality. If we can answer any further questions regarding this warranty, please contact DuPont by writing to:

DUPONT DE NEMOURS (BELGIUM) BVBA Corian® Warranty Centre

Antoon Spinoystraat 6
B-2800 Mechelen
Belgium
Fax: +32/15-47.32.64

14. Covering law and jurisdiction: This DuPont™ CORIAN® 10 year Limited Warranty is governed by Swiss law. The courts of the canton of Geneva, Switzerland shall have exclusive jurisdiction over any dispute arising out or in connection with this limited warranty, including any question regarding its interpretation or its execution.

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The miracles of science®